



SENATOR NOBLES

TELEPHONE TOWNHALL

NOV. 4, 2021

On Nov. 4, 2021, Sen. T'wina Nobles (D-Fircrest) hosted a telephone townhall focusing on Long Term Care and how credit scoring affected insurance rates. She was joined by Insurance Commissioner, Mike Kreidler and the WA Cares Director, Ben Veghte to answer frequently asked questions on both issues.

BY THE NUMBERS

- **TOTAL CALLS MADE: 2,018**
- **PEAK ATTENDEES: 713**
- **TOTAL TIME LIVE: 43 MINUTES**
- **PERCENT ANSWERED WHEN CALLED: 48%**

QUESTIONS ASKED

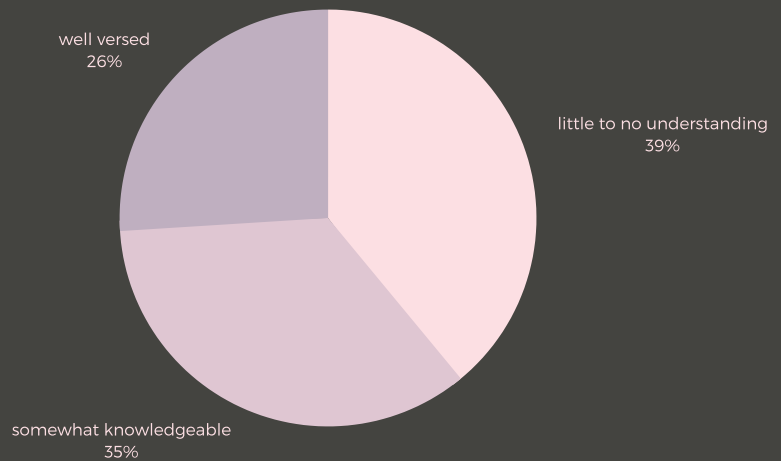
1. The window to purchase private insurance and opt out felt short. Why/how was this timeline decided?
2. How does WA Cares affect current retirees? Do they need to take any action?
3. What happens to the folks who retire before the full vesting period?
4. Why do I have to pay the tax if I won't be vested in the program/able to use the benefits due to when I retire?
5. Will there be an extension to the opt-out period?
6. Did the state legislature chose to leave the good credit discount in place?
7. It feels like I am being penalized for having good credit. Is there a way to make the "fix" more fair for everyone including those with both high and low credit scores?
8. How can we protect all Washingtonians from increases in insurance prices?

AUDIO RECORDING

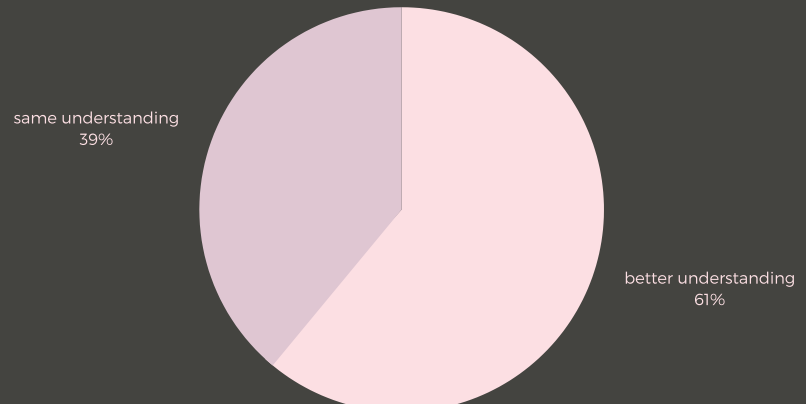
[Listen to the full event here.](#)

POLLING

Attendees were asked to gauge their understanding of long term care and credit scores affecting insurance rates at the start of the townhall.



Attendees were asked to gauge their understanding of long term care and credit scores affecting insurance rates at the end of the townhall.



*Note: the first poll had 187 votes, the second had 71 votes